USIU-APPI Certified Process & Performance Professional (CPPP) Program

Improve Efficiency

APPI

AFRICAN PROCESS & PERFORMANCE INSTITUTE

USIU AFRICA

United States International University-Africa

Education to take you places

PROGRAM DESCRIPTION:

African economies lose billions of dollars annually due to inefficiencies. The resulting financial pressures are in addition to the current global economic weaknesses and falling commodity prices. To meet these challenges, African governments, businesses, and organizations are searching for ways to make better decisions, reduce cost, minimize inefficiencies, increase transparency, instill accountability, and improve productivity and overall prosperity.

To this end, the African Process and Performance Institute (APPI) has established a first-of-a-kind training program uniquely designed to develop and enable the next generation of Africa leaders to be driven by performance results. This career-focused program is tailored to prepare and empower governments, businesses, and organizations across Africa with cutting-edge skills and knowledge in Business Process Management (BPM) and Performance Analytics to make better decisions to achieve stated goals. At the end of the program, participants are expected to:

- **Learn critical thinking skills,** use data to make better strategic decisions, and communicate effectively.
- **Pioneer the next frontier** for Africa innovation, competition, and productivity with process and performance analytics across all sectors
- **Cultivate the culture** and promote the use of business process and performance analytics capabilities and discipline
- **Implement better processes** to enable lower costs, higher revenues, motivated employees, and happier customers/citizens.
- **Apply APPI's CREPES™ Model** to enable service delivery be more Consistent, Responsive, Effective, Profitable, Efficient, and Sustainable (CREPES™).
- **Stay competitive locally and globally** as millions of professionals skilled in process and analytics will be needed in the next 5 years. Certified candidates will be added to APPI consultant network for future assignments

COURSES AND STRUCTURE:

The program runs for 9 weeks (45 days) and candidates are required to complete all 7 courses to become an **APPI Certified Process & Performance Professional (CPPP).**

The Program start date is 24th of October to 7th December 2016 for the first 7 sessions. The final 2 sessions will be held from 9th January to 20th January 2017.

The courses are based on global best practices and are uniquely customized for the African audience and environment. The program is designed and administered through strong industry-academia partnership between APPI private sector Consultants, The United States International University (USIU - Africa), and a Professor and Subject Matter Expert in Process from University of Toronto, Canada. A certificate of course completion will be issued

upon successful completion of each course.

CODE	COURSE MODULES	CLASS LEARNING	FIELD PROJECT	CLASS PRESENTATION	TOTAL DAYS
CT101	CRITICAL (CREPES™) THINKING	2	2	1	5
BP101	BUSINESS PROCESS MANAGMENT (BPM) FOUNDATION	2	2	1	5
BP102	BUSINESS PROCESS MANAGMENT TOOLS & TECHNIQUES	3	1	1	5
OC101	ORGANIZATIONAL CHANGE MANAGEMENT ASPECT OF BPM	2	2	1	5
PM101	PERFORMANCE METRICS & MOTIVATION	2	2	1	5
PM102	PERFORMANCE ANALYTICS & REPORTING	2	2	1	5
CS101	CONSULTING SKILLS	2	10	3	15
	TOTAL DAYS	**15**	**21**	**9**	**45**

CERTIFICATION PROCESS:

APPI **Certified Process & Performance Professional (CPPP)**, uniquely certifies your knowledge and validates your capability to implement business process and performance global best practices in the context of Africa cultural, social, political, economic, and business environment. Individuals will:

- LEARN: the principles, techniques and tools for BPM and performance analytics
- DO: an improvement project for either an employer or selected APPI partner organization
- VALIDATE: their knowledge and solutions through employer or organization's feedback
- CERTIFY: based on your employer or organization's evaluation and recommendation

FEES AND PAYMENTS:

- Value: $1890 per person **($500 per person for the pilot training)**
- 50% payable at registration and 50% before the end of 2nd module

SELECTION CRITERIA:

Business process and performance analytics is industry agnostic, which naturally allows our program to have a diverse mix of participants. We look for candidates who reflect a broad range of industry sectors, functions, and backgrounds to enrich the interactive learning experience. We prefer individuals with:

- Masters degrees or bachelor's degree with 2years work experience
- Excellent communication skills (written and oral)
- Aptitude for logical and analytical thinking
- Highly self-motivated, creative adn innovative
- Leadership abilities, team player, and change agent
- Emotional intelligence, open minded, willingness to learn

ADMISSION PROCESS:

- Candidates must submit a resume & a one page essay on process improvement to admission@appinstitute.org
- APPI team reviews applicant submissions and contact successful candidates
- Selected applicants will be invited for interviews and further evaluation
- APPI team makes a decision and informs candidates of acceptance via email
- **Application deadline is 30th September 2016**
- **Only 20 slots are available**

TOP JOB TITLES FOR APPI CERTIFIED PROFESIONALS:

- Business Analyst / Consultant
- Strategy / Management Consultant
- Change & Innovation Manager
- Director, Cooperate Strategy
- Chief Performance Officer
- Business Intelligence Analyst
- Director, Cooperate Transformation
- Quality Assurance Manager
- Director, Operations
- Project Executive

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